



AUTO DYNAMICS DETAILING

WHAT TO KNOW BEFORE YOUR DETAIL

Quick summary of our terms. The full Service Agreement lives at autodynamicsct.com/terms.

August 3, 2026

The deposit

A 20% deposit (minimum \$30) locks in your spot and comes right off your final price. Deposits are non-refundable but roll to a rescheduled appointment if you give 48+ hours' notice.

Cancellations

48+ hours' notice: deposit becomes a credit toward a reschedule within 90 days. 24 to 48 hours: 25% of the quoted price. Less than 24 hours or no-show: 50% of the quoted price or the deposit, whichever is greater.

How long it takes

Approximate times: exterior detail about 1.5 hours, interior about 2.5 hours, full inside and out about 4 hours. Actual time depends on the size and condition of the vehicle.

Our arrival window

We aim to show up right at your scheduled time, but our arrival window is 30 minutes before to 30 minutes after. Traffic and jobs earlier in the day can shift things, and we'll text you if we're running outside that window.

What to have ready

A parking spot on a level surface, a working outdoor water spigot, a standard household outlet, and working keys or fobs. If any of these aren't available, please tell us at booking so we can plan for it or reschedule.

Water and power

For mobile service we use your outdoor water spigot and a standard outlet. Water usage is minimal, comparable to a load of laundry. If you'd rather we bring our own water, tell us at booking so we can quote the difference.

Weather

Rain, snow, high winds, and lightning can force us to reschedule for safety and results. If we have to reschedule for weather, your deposit carries to the new date and no fee applies.

Extra services on arrival

If we arrive and find things like pet hair, sand, mold, biohazards, or heavy stains that weren't in the quote, we'll show you and give you a price before doing the work. Pet hair specifically is labor-heavy and isn't included in standard packages.

Please clear out your stuff

Take personal items, valuables, cash, documents, firearms, and child seats out before we start. We're not responsible for anything left inside. If we have to move your belongings to work around them, there's a flat \$50 handling fee added to the invoice.

Pre-existing condition

We photograph and video the vehicle before, during, and after service. Any damage that was already there (scratches, chips, dents, worn trim, brittle plastics, etc.) isn't our responsibility. Detailing can also reveal damage that was previously hidden by dirt or wax.

Photos and social media

We photograph and video every job for our records and to post before and afters on our website and Instagram, TikTok, Facebook, and YouTube. If you'd like license plates or house numbers blurred, just ask before we start.

If something's wrong

Let us know within 24 hours and we'll come back and re-service the specific area at no charge. We can't offer refunds on completed work, but we always stand behind what we do.

Payment

Due in full when the job is done, before we leave. We accept: (1) cash, (2) debit or credit cards, (3) PayPal, (4) Cash App, and (5) Zelle. \$10 off if you pay with cash at the time of service.

What we don't do

A few things aren't included in our detail so you know upfront: removal of seats from the vehicle, cleaning under the seat tracks (since seats aren't removed), spare tire area, undercarriage, wheel wells, and glove box unless it's empty and you ask. Cleanup of bodily fluids (blood, vomit, urine, etc.) isn't included in any package; if you'd like us to handle it there's a \$100 minimum surcharge added to the invoice.

Gift cards

Gift cards work toward any standard service or add-on (not maintenance plan enrollments). They don't expire, are non-transferable, and can't be redeemed for cash. To use one, just call or text (860) 999-4681 when you book.

Do you need to be home?

Not required. As long as I have keys or vehicle access and we've arranged payment before you leave, you're free to head out. The one thing to keep in mind: stay reachable by phone or text in case a breaker trips and I need someone to flip it back on. If I can't reach you and can't work around it, I may have to stop the job partway through.

Tipping

Tips are never expected but they really do help us out a ton! If you love how your car turned out, anything you throw our way means a lot and goes a long way. Either way, thank you so much for having us out!

Full terms

Everything above is a plain-English summary. The full Service Agreement, which is what actually governs your booking, is available at autodynamicsct.com/terms, attached to your estimate and invoice, and available on request. By booking and paying your deposit, you're agreeing to the full agreement.